SCHOOL OF PEACE AND
CONFLICT STUDIES

Undergraduate Programs
• Applied Conflict Management - B.A.

Minors
• Applied Conflict Management

Center for Applied Conflict Management
Faculty
• Bleak, Jaquelyn K., Lecturer, M.S., George Mason University, 2012

Applied Conflict Management (CACM)

CACM 11001 INTRODUCTION TO CONFLICT MANAGEMENT (DIVD)
(KSS) 3 Credit Hours
Introduces key elements of conflict management theory and practice such as active listening, assertion, collaborative problem solving, principled negotiation, mediation and nonviolent conflict intervention. These are essential "life skills" useful in personal, social and professional contexts. Includes conflict communication skills development and practice.
Prerequisite: None.
Schedule Type: Lecture
Contact Hours: 3 lecture
Grade Mode: Standard Letter
Attributes: Diversity Domestic, Kent Core Social Sciences, Transfer Module Social Sciences

CACM 30000 MAY 4 1970 AND ITS AFTERMATH 3 Credit Hours
(Cross-listed with POL 30000) Study of the events of the 1960s in the US leading up to May 4, 1970 when the Ohio National Guard killed and wounded KSU students protesting the US war in Vietnam and Cambodia. Topics are considered within their cultural, historical, social and political contexts. Also examines the aftermath of May 4th, including the controversy over constructing the Gym Annex on the May 4th site, the legal trials, the role of commemorations and memorials and the politics of remembering May 4, 1970.
Prerequisite: None.
Schedule Type: Lecture
Contact Hours: 3 lecture
Grade Mode: Standard Letter

CACM 31002 GENDER, POWER AND CONFLICT 3 Credit Hours
Examines gender roles and power imbalances in interpersonal relationships, group settings, and on the structural level and the various manifestations of violence that may result, considering some of the ways in which these imbalances are developed, maintained and constructively addressed and potentially redressed.
Prerequisite: None.
Schedule Type: Lecture
Contact Hours: 3 lecture
Grade Mode: Standard Letter

CACM 31003 NONVIOLENCE: THEORY AND PRACTICE 3 Credit Hours
Social conflicts can be intensified and waged in a constructive manner through nonviolent action. Examines how nonviolent action methods bring about social and political change. Explores the theory and philosophy underlying strategies of nonviolent action. Utilizes a wide variety of historical and contemporary case examples of nonviolent struggles from across the globe.
Prerequisite: none.
Schedule Type: Lecture
Contact Hours: 3 lecture
Grade Mode: Standard Letter

CACM 31010 CONFLICT THEORY 3 Credit Hours
Explores the theoretical foundations of conflict and conflict management to provide a greater understanding of the nature, sources and dynamics of various types of conflict, the special challenges faced in addressing those conflicts, and the theory underlying various approaches to conflict management and resolution.
Prerequisite: CACM 11001.
Schedule Type: Lecture
Contact Hours: 3 lecture
Grade Mode: Standard Letter

CACM 32020 STRATEGIC PLANNING 3 Credit Hours
Provides training in the principles and tactics of strategic planning for individuals, organizations, agencies and institutions. Students learn to apply the principles of conflict management to strategic planning, including assessing the current environment, developing goals and objectives and establishing a timeline for acting on a strategic plan.
Prerequisite: None.
Schedule Type: Lecture
Contact Hours: 3 lecture
Grade Mode: Standard Letter

CACM 32030 INTERNATIONAL CONFLICT RESOLUTION (DIVG) 3 Credit Hours
Examines causes, expressions and consequences of international conflicts, exploring mechanisms of their prevention, management and resolution. Includes the appearance and development of these conflicts and early warning, negotiation, and peacekeeping and peacebuilding. Covers international and civil wars and topics such as international terrorism.
Prerequisite: none.
Schedule Type: Lecture
Contact Hours: 3 lecture
Grade Mode: Standard Letter
Attributes: Diversity Global
C ACM 32040 CROSS-CULTURAL CONFLICT MANAGEMENT (DIVG) 3 Credit Hours
Examines cultural components of conflicts in diverse, multi-cultural settings with special emphases on the nature and sources of cross-cultural conflicts, conflict escalation and de-escalation, and the roles of power disparities. Students examine their own cultural assumptions in order to better understand the multiple effects that cultural dynamics have in conflicts. Case analyses will include conflict resolution techniques respectful of the cultural values of the parties in conflict.
Prerequisite: None.
Schedule Type: Lecture
Contact Hours: 3 lecture
Grade Mode: Standard Letter
Attributes: Diversity Global

C ACM 33030 CONFLICT IN THE WORKPLACE 3 Credit Hours
Explores the causes, impact and dynamics of conflict in the workplace. Issues explored include personality conflict, incivility, ethics, teams, management style, diversity, legal issues, alternative dispute resolution, union environments and workplace violence.
Prerequisite: None.
Schedule Type: Lecture
Contact Hours: 3 lecture
Grade Mode: Standard Letter

C ACM 34010 CAREER PATHWAYS IN CONFLICT MANAGEMENT 3 Credit Hours
So what does one do with a major or minor in conflict management? How does one find a job or internship in the field? This course encourages students to explore and critically examine how the skills and knowledge learned in Applied Conflict Management courses can be utilized and applied in real-world settings. Students will interact with alumni and professionals working in a variety of careers that utilize conflict management skills. They will learn how to do professional networking, create a career plan, develop job search strategies, and learn how to market their skills and knowledge. Students will complete the course with a career plan, a detailed identification and exploration of options, or another career-related project.
Prerequisite: None.
Schedule Type: Lecture
Contact Hours: 3 lecture
Grade Mode: Standard Letter

C ACM 34040 NEGOTIATION 3 Credit Hours
Effective negotiation skills are essential for success in both our professional and personal lives. This course explores in an engaging and interactive way negotiation theories, strategies and techniques. Students will enhance their negotiation skills by learning to plan for an effective negotiation, to elicit information effectively, to build relationships, to improve their communication and persuasive abilities and to deal with a variety of situations and circumstances. There will be several opportunities to practice negotiation skills in class, to experiment with different approaches, and to develop the skills and confidence to be able to negotiate effectively and constructively.
Prerequisite: None.
Schedule Type: Lecture
Contact Hours: 3 lecture
Grade Mode: Standard Letter

C ACM 35050 ENVIRONMENTAL CONFLICT RESOLUTION 3 Credit Hours
Examines alternative dispute resolution principles applicable to complex, multi-party public sector disputes, especially environmental and land use disputes. Students learn about deliberative democracy, a variety of circle processes, consensus decision-making, collaborative problem-solving, digital dialogue processes, and town hall meeting structures among others. Case studies of environmental conflicts and multi-party mediation simulations are used.
Prerequisite: None.
Schedule Type: Lecture
Contact Hours: 3 lecture
Grade Mode: Standard Letter

C ACM 35092 INTERNSHIP IN CONFLICT MANAGEMENT (ELR) 1-9 Credit Hours
(Repeatable for a total of 12 hours). Students work as interns with an organization, group, or business, utilizing and enhancing their skills in conflict management. Three hours of internship is required for the Applied Conflict Management major and is an elective for the Applied Conflict Management minor.
Prerequisite: None.
Schedule Type: Practicum or Internship
Contact Hours: 3-27 other
Grade Mode: Standard Letter-IP
Attributes: Experiential Learning Requirement

C ACM 35095 SPECIAL TOPICS IN CONFLICT MANAGEMENT 3 Credit Hours
(Repeatable for credit) Designed to provide an in-depth examination of topics and issues of interest to faculty and students. Specific topics are announced in the Schedule of Classes and on the Center for Applied Conflict Management's web site.
Prerequisite: None.
Schedule Type: Lecture
Contact Hours: 3 lecture
Grade Mode: Standard Letter

C ACM 36096 INDIVIDUAL INVESTIGATION IN CONFLICT MANAGEMENT 3 Credit Hours
(Repeatable for credit) Individualized program of study and literature review in area of particular interest to the student.
Prerequisite: None.
Schedule Type: Individual Investigation
Contact Hours: 3 other
Grade Mode: Standard Letter-IP

C ACM 41010 RECONCILIATION VERSUS REVENGE: TRANSITIONAL JUSTICE (DIVG) (WIC) 3 Credit Hours
"Transitional justice" refers to civil and political processes used to move from violence and tyranny to peace and democracy. War crimes tribunals, truth and reconciliation commissions, apologies, forgiveness, reparations and memorials will be examined.
Prerequisite: C ACM 22020 and 1 upper-division C ACM courses; and special approval.
Schedule Type: Lecture
Contact Hours: 3 lecture
Grade Mode: Standard Letter
Attributes: Diversity Global, Writing Intensive Course
CACM 42020  QUALITATIVE RESEARCH IN CONFLICT MANAGEMENT  
(WIC)  3 Credit Hours  
An overview of qualitative research methods used to gather and analyze data in conflict management. Gives students experience in collecting and analyzing data and writing a major research paper.  
Prerequisite: CACM 11001 and two upper-division CACM courses; and junior standing.  
Schedule Type: Lecture  
Contact Hours: 3 lecture  
Grade Mode: Standard Letter  
Attributes: Writing Intensive Course

CACM 45093  VARIABLE TOPIC WORKSHOP IN CONFLICT MANAGEMENT  
1-6 Credit Hours  
(Repeatable for a total of 6 credit hours) Variable topic offered as need arises. Specific topics will be announced in the schedule of classes.  
Prerequisite: special approval.  
Schedule Type: Workshop  
Contact Hours: 1-6 other  
Grade Mode: Satisfactory/Unsatisfactory

CACM 48080  MEDIATION: THEORY AND TRAINING  3 Credit Hours  
Provides training in mediation skills, principles and methods in an interactive way. Students examine the historical development of mediation and the uses of mediation in various contexts including family, business, labor-management, civil, community, and workplace disputes.  
Prerequisite: None.  
Schedule Type: Lecture  
Contact Hours: 3 lecture  
Grade Mode: Standard Letter

CACM 49091  VARIABLE TITLE SEMINAR IN CONFLICT MANAGEMENT  
1-3 Credit Hours  
(Repeatable for a total of 3 credit hours) Seminar devoted to detailed study of various topics in the field of conflict management. Specific topics are announced in Schedule of Classes and on the Center for Applied Conflict Management's website.  
Prerequisite: Junior standing.  
Schedule Type: Seminar  
Contact Hours: 1-3 other  
Grade Mode: Standard Letter

CACM 58080  MEDIATION: THEORY AND TRAINING  3 Credit Hours  
Provides training in mediation skills, principles and methods through cooperative, participatory, interactive, skills-building pedagogies. Students examine the historical development of mediation and the uses of mediation in various contexts including family, business, labor-management, civil, community, and workplace disputes.  
Prerequisite: Graduate Standing.  
Schedule Type: Lecture  
Contact Hours: 3 lecture  
Grade Mode: Standard Letter