HELP DESK SUPPORT - MINOR

Regional College
Dean's Office
384 Library
Kent Campus
330-672-2279
rcdean@kent.edu
www.kent.edu/regional-college

Description
The Help Desk Support minor is designed to complement a wide range of majors. The curriculum includes coursework focused on computer hardware, usability design, application software, local area network troubleshooting and help desk methods and technologies. The program also provides flexibility to tailor the minor to each student's interests and career goals.

FULLY OFFERED AT:
• Online
• Ashtabula Campus
• East Liverpool Campus
• Geauga Campus
• Kent Campus
• Salem Campus
• Stark Campus
• Trumbull Campus
• Tuscarawas Campus

Admission Requirements
Admission to a minor is open to students enrolled in a bachelor's degree, the A.A.B. or A.A.S. degree or the A.T.S. degree (not Individualized Program major). Students enrolled only in the A.A. or A.S. degree or the A.T.S. degree in Individualized Program may not declare a minor. Students may not pursue a minor and a major in the same discipline.

Program Requirements
Minor Requirements

<table>
<thead>
<tr>
<th>Course Code</th>
<th>Course Title</th>
<th>Credits</th>
</tr>
</thead>
<tbody>
<tr>
<td>COMT 11009</td>
<td>COMPUTER ASSEMBLY AND CONFIGURATION</td>
<td>4</td>
</tr>
<tr>
<td>COMT 12000</td>
<td>INTERMEDIATE OFFICE PRODUCTIVITY APPS</td>
<td>3</td>
</tr>
<tr>
<td>COMT 21100</td>
<td>LOCAL AREA NETWORK TROUBLESHOOTING</td>
<td>3</td>
</tr>
<tr>
<td>COMT 36308</td>
<td>ERGONOMICS IN COMPUTER SYSTEMS</td>
<td>3</td>
</tr>
<tr>
<td>COMT 36340</td>
<td>HELP DESK SUPPORT</td>
<td>3</td>
</tr>
</tbody>
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Computer Technology Upper-Division Elective (COMT 30000 or 40000 level)

Minimum Total Credit Hours: 19

Graduation Requirement
Minimum Minor GPA
2.000