HOSPITALITY MANAGEMENT (HM)

HM 13022   SANITATION AND SAFETY PRINCIPLES AND PRACTICES  3 Credit Hours
Food safety and sanitation practices for restaurants and foodservices as related to foodborne illness prevention, food purchasing, receiving, storage, preparation, cooling and heating practices, and sanitation of dishes and overall facility. HACCP plans, microbiological concerns related to foods, government regulations and inspections, and employee safety and accident prevention are covered.
Prerequisite: none.
Schedule Type: Lecture
Contact Hours: 3 lecture
Grade Mode: Standard Letter

HM 13023   TECHNIQUES OF FOOD PRODUCTION  6 Credit Hours
Commercial food production principles for milk, cheese, eggs, produce, grains, meats, poultry and fish are covered. Sauces, soups, salads, entrees, side dishes and desserts are prepared with an emphasis on food quality and safety, effective equipment use, work planning and simplification, recipe standardization, pricing and presentation.
Prerequisite: HM 13022; and hospitality management (HSPM) major.
Schedule Type: Laboratory, Lecture, Combined Lecture and Lab
Contact Hours: 3 lecture, 6 lab
Grade Mode: Standard Letter

HM 13024   INTRODUCTION TO HOSPITALITY MANAGEMENT  3 Credit Hours
Career opportunities and the scope, development and history of the hospitality industry. Introduction to management in the hospitality industry including food service, lodging and tourism.
Prerequisite: None.
Schedule Type: Lecture
Contact Hours: 3 lecture
Grade Mode: Standard Letter

HM 21095   SPECIAL TOPICS IN HOSPITALITY MANAGEMENT  1-4 Credit Hours
(Repeatable for a maximum of 8 credit hours) Discussion of a major discipline or subject within the hospitality industry.
Prerequisite: none.
Schedule Type: Lecture
Contact Hours: 1-4 lecture
Grade Mode: Standard Letter

HM 23012   FOOD STUDY  3 Credit Hours
Principles of food preparation and quality evaluation with an emphasis on food science concepts, food consumption trends, government regulation, and nutrition. Course includes lecture and lab components.
Prerequisite: NUTR 23511.
Schedule Type: Laboratory, Lecture
Contact Hours: 2 lecture, 3 lab
Grade Mode: Standard Letter
Attributes: TAG Health

HM 23030   HOTEL OPERATIONS  3 Credit Hours
The purpose of this course is to give students a basic understanding of the overall hotel operations. Students will be introduced to the principles and practices of managerial functions relating to the operation of hotels and other accommodations.
Prerequisite: None.
Schedule Type: Lecture
Contact Hours: 3 lecture
Grade Mode: Standard Letter

HM 33020   LEGAL ISSUES IN THE HOSPITALITY INDUSTRY  3 Credit Hours
Overview and analysis of legal issues of concern to the hospitality operation. Topics include employment law, food and beverage liabilities, patron civil rights, local, state, and federal regulations; and franchising.
Prerequisite: Junior standing.
Schedule Type: Lecture
Contact Hours: 3 lecture
Grade Mode: Standard Letter

HM 33026   HOSPITALITY COST CONTROL AND ANALYSIS  3 Credit Hours
Prepares students to analyze and control costs encountered in hospitality operations. Includes computer applications, math drills and simulations.
Prerequisite: MIS 24053 and ACCT 23020 and HM 13023.
Schedule Type: Lecture
Contact Hours: 3 lecture
Grade Mode: Standard Letter

HM 33028   HOSPITALITY PURCHASING  3 Credit Hours
Emphasis on the selection of food, goods and services for the management of hospitality organizations. Emphasis is placed on product identification, grading and quality standards.
Prerequisite: HM 13023.
Schedule Type: Lecture
Contact Hours: 3 lecture
Grade Mode: Standard Letter

HM 33029   CATERING AND BANQUET MANAGEMENT  3 Credit Hours
The course includes an in-depth analysis of all components of the catering profession including management, legal aspects, getting started in business, catering contracts, menu planning, beverage service, catering equipment, catering logistics, personnel, marketing, pricing, sanitation and safety practices, purchasing, accessory services, accounting and control practices.
Prerequisite: HM 33026.
Schedule Type: Lecture
Contact Hours: 3 lecture
Grade Mode: Standard Letter

HM 33031   FOOD, WINE AND BEVERAGE PAIRING  3 Credit Hours
Provides knowledge of the sensory relationship of food, wine, beer and other spirits and the important role this process has on hospitality operations. Topics include developing an understanding of wine, beer and food pairing as a hierarchical process. Menu development and cooking the food play an important role in this class; food is chosen first then paired with the appropriate beverage. Students must be 21 years old to enroll in the class.
Prerequisite: None.
Schedule Type: Combined Lecture and Lab
Contact Hours: 2 lecture, 2 lab
Grade Mode: Standard Letter
HM 33036  CLUB MANAGEMENT  3 Credit Hours
Introduction to private club management and operations. Strategic planning, marketing, human resources, service excellence, legal issues and financial management will be emphasized within the context of food and beverage, golf and recreation.
Prerequisite: Junior standing.
Schedule Type: Lecture
Contact Hours: 3 lecture
Grade Mode: Standard Letter

HM 33040  CONVENTION SALES AND MANAGEMENT  3 Credit Hours
From a sales and convention management perspective, the convention and meetings industry is examined. Students are introduced to all facets of the conventions and meetings industry.
Prerequisite: HM 23030 and junior standing.
Schedule Type: Lecture
Contact Hours: 3 lecture
Grade Mode: Standard Letter

HM 33050  PROFESSIONAL PRACTICE IN HOSPITALITY MANAGEMENT  1 Credit Hour
Preparation of students for professional work experiences in hospitality management. Career development and professional workplace issues are addressed.
Prerequisite: sophomore standing.
Schedule Type: Lecture
Contact Hours: 1 lecture
Grade Mode: Standard Letter

HM 33070  INTERNATIONAL CUISINE  4 Credit Hours
Provides comprehensive coverage of cuisines found throughout the world, not only through recipes and techniques but also through coverage of the history, culture, geography, religion, and locally grown ingredients that influence these various cuisines. The intent is to increase learning and retention through repetitive practice cooking, using recipes steeped in culinary history and culture from around the world.
Prerequisite: none.
Schedule Type: Laboratory, Lecture, Combined Lecture and Lab
Contact Hours: 1.5 lecture, 5 lab
Grade Mode: Standard Letter

HM 33145  BAKING AND PASTRY FUNDAMENTALS  3 Credit Hours
Building on the theoretical and practical foundations of Baking and Pastry Fundamentals, this course will help students develop advanced skills and knowledge in the production and selection of quality handcrafted and purchased products. Scientific principles and experimental methods will be explored and addition emphasis will be placed on advanced decorating and finishing techniques, yeast beads, sweet doughs, cakes, tortes, chocolate work.
Prerequisite: none.
Schedule Type: Combined Lecture and Lab
Contact Hours: 1.5 lecture, 4 lab
Grade Mode: Standard Letter

HM 37777  CASINO MANAGEMENT AND GAMING OPERATIONS  3 Credit Hours
Introduction to the various aspects of the casino and gaming industry. Students study the structure of casino organizations, gain basic understanding of gaming operations and responsible gaming. Casino environments are experienced through on-site visitations. Funds for travel are the student's responsibility, and all students must be legal age of 21 prior to on-site class visitations.
Prerequisite: special approval.
Schedule Type: Combined Lecture and Lab
Contact Hours: 2.5 lecture, 1 lab
Grade Mode: Standard Letter

HM 41093  VARIABLE TOPIC WORKSHOP IN HOSPITALITY MANAGEMENT  1-4 Credit Hours
(Repeatable for credit) Workshop setting dealing with a topic or topics in hospitality management. Learning experiences are provided in a wide range of areas.
Prerequisite: None.
Schedule Type: Workshop
Contact Hours: 1-3 other
Grade Mode: Satisfactory/Unsatisfactory

HM 41095  SPECIAL TOPICS IN HOSPITALITY MANAGEMENT  1-4 Credit Hours
(Repeatable for credit) Discussion of a major topic within a specific field of hospitality management.
Prerequisite: None.
Schedule Type: Lecture
Contact Hours: 1-4 lecture
Grade Mode: Standard Letter

HM 41096  INDIVIDUAL INVESTIGATION  1-3 Credit Hours
(Repeatable for credit) Independent study in hospitality management. Learning experiences are provided in a wide range of areas.
Prerequisite: Written permission from instructor.
Schedule Type: Individual Investigation
Contact Hours: 1-3 other
Grade Mode: Standard Letter

HM 43025  HOSPITALITY MARKETING  3 Credit Hours
Application of marketing principles, practices and theories relevant to hospitality organizations. Case studies drawn from the hospitality industry are incorporated.
Prerequisite: HM 13023 and MIS 24163 and MKTG 25010.
Schedule Type: Lecture
Contact Hours: 3 lecture
Grade Mode: Standard Letter

HM 43027  HOSPITALITY HUMAN RESOURCE MANAGEMENT (WIC)  3 Credit Hours
(Cross-listed with HM 53027) Application of human resource management principles, practices and legal issues relevant to hospitality organizations. Hospitality management focused case studies are incorporated.
Prerequisite: HM 13023 and MIS 34180.
Schedule Type: Lecture
Contact Hours: 3 lecture
Grade Mode: Standard Letter
Attributes: Writing Intensive Course
HM 43029  HOSPITALITY FINANCIAL POLICY  3 Credit Hours  
(Slashed with HM 53029) Developing financial analysis skills and 
decision making capabilities for short-and long-term financial 
management problems in the unique setting of service industries with a 
specific focus on hospitality organizations, restaurants, clubs and resorts, 
through case analysis. 
Prerequisite: HM 33026.  
Schedule Type: Lecture  
Contact Hours: 3 lecture  
Grade Mode: Standard Letter  

HM 43030  FOOD SERVICE SYSTEMS MANAGEMENT  3 Credit Hours  
(Cross-listed with HM 53030) The study of food service systems 
management, including menu planning and evaluation, recipe 
development, purchasing equipment, financial management, marketing 
and human resources. 
Prerequisite: HM 23012.  
Schedule Type: Lecture  
Contact Hours: 3 lecture  
Grade Mode: Standard Letter  
Attributes: TAG Health  

HM 43031  LAYOUT AND DESIGN OF FOOD SERVICE OPERATIONS  3 
Credit Hours  
Analysis and planning for the layout and design of commercial food 
service operations. Includes basic principles of design; space analysis; 
and equipment use, care, selection and layout for food service facilities 
based on the financial performance of the operation; food codes and 
related regulations. An appreciation for engineering and architecture 
concerns pertaining to food service operations is developed. 
Prerequisite: HM 33026.  
Schedule Type: Lecture  
Contact Hours: 3 lecture  
Grade Mode: Standard Letter  

HM 43032  FOOD PRODUCTION AND SERVICE MANAGEMENT  3 
Credit Hours  
The application of management principles in food production and service 
systems, including production management, quality control, distribution 
and service, and physical facilities. A laboratory is included in the course. 
Prerequisite: HM 23012 and HM 43030.  
Schedule Type: Laboratory, Lecture  
Contact Hours: 1.5 lecture, 1.5 lab  
Grade Mode: Standard Letter  
Attributes: TAG Health  

HM 43035  HOSPITALITY SERVICE QUALITY MANAGEMENT  3 Credit 
Hours  
(Slashed with HM 53035) Tourism and hospitality are service industries. 
A significant element in these industries is management of the service 
encounters which will be the focus this course. In order to provide 
a comprehensive, inter- and multi-disciplinary view, the course will 
be constructed in three modules. The first module will present the 
characteristics and dynamics of the service encounter. The second 
module will focus on successful service encounters (service quality) 
and its outcome (customer satisfaction). The third module will present the 
dynamics of service failure and service recovery. The three modules of 
this course will provide an opportunity to understand the dynamics of the 

HM 43040  STRATEGIC HOTEL MANAGEMENT  3 Credit Hours  
(Cross-listed with HM 53040) The hotel manager’s role as a strategic 
thinker is emphasized. Techniques such as co-alignment model, brand 
strategy, competitor analysis, market research, risk management and 
finance options are used to develop strategic plans in hotels. 
Prerequisite: HM 23030 and HM 33026.  
Schedule Type: Combined Lecture and Lab  
Contact Hours: 2 lecture, 2 lab  
Grade Mode: Standard Letter  

HM 43043  HOSPITALITY MEETINGS MANAGEMENT  3 Credit Hours  
(Cross-listed with HM 53043) Exploration of the unique issues associated 
with managing hospitality meeting and event planning. Emphasis on 
management of social, association and corporate events, weddings, 
reunions, award banquets, receptions and annual meetings held in 
hospitality venues requiring food and beverage and/or lodging. 
Prerequisite: HM 23030 and HM 33026.  
Schedule Type: Lecture  
Contact Hours: 3 lecture  
Grade Mode: Standard Letter  

HM 43092  PRACTICUM IN HOSPITALITY MANAGEMENT (ELR)  3-6 
Credit Hours  
(Repeatable for a total of 6 credit hours) Supervised professional 
experience in the hospitality industry including operations such as 
restaurants, hotels, clubs, health care, theme parks and food distribution. 
Course assignments are included. Repeatable for a total of 6 credits. 
Prerequisite: HM 33050 and junior or senior standing and special 
approval.  
Schedule Type: Practicum or Internship  
Contact Hours: 19-37 other  
Grade Mode: Satisfactory/Unsatisfactory  
Attributes: Experiential Learning Requirement  

HM 43192  HOSPITALITY MEETINGS MANAGEMENT PRACTICUM (ELR)  
2 Credit Hours  
(Slashed with HM 53044) Practical experience in a hospitality 
establishment related to: inside and outside event sales, event 
management, guest services, food and beverage management, event 
staff scheduling, banquet operations, maintenance and housekeeping 
related to events. 
Corequisite: HM 43043.  
Schedule Type: Practicum or Internship  
Contact Hours: 6 other  
Grade Mode: Standard Letter  
Attributes: Experiential Learning Requirement  

HM 51092  HOSPITALITY AND TOURISM MANAGEMENT 
PROFESSIONAL PRACTICUM  3 Credit Hours  
Supervised professional experience in the hospitality and/or tourism 
industry including operations such as restaurants, hotels, clubs, 
resorts, theme parks, and casinos. Minimum of 405 hours in the 
field. Satisfactory/unsatisfactory (S/U) graded. In-progress (IP) mark 
permissible. 
Prerequisite: graduate standing and special approval.  
Schedule Type: Practicum or Internship  
Contact Hours: 27 other  
Grade Mode: Satisfactory/Unsatisfactory-IP
A significant element in these industries is management of the service encounter, to manage service quality and to learn how to identify service failure and service recovery. The three modules of this course will provide an opportunity to understand the dynamics of service failure and service recovery. The three modules will focus on successful service encounters (service quality) and its outcome (customer satisfaction). The third module will present the characteristics and dynamics of the service encounter. The second module will focus on successful service encounters (service quality) and its outcome (customer satisfaction). The third module will present the characteristics and dynamics of the service encounter. The first module will present the characteristics and dynamics of the service encounter. The second module will provide an opportunity to understand the dynamics of the service encounter, to manage service quality and to learn how to identify service failure and plan for service recovery.

HM 53025 HOSPITALITY MARKETING 3 Credit Hours
(Cross-listed with HM 53025) Application of marketing principles, practices and theories relevant to hospitality organizations. Internet marketing in hospitality. Case studies drawn from the hospitality industry are incorporated.
Prerequisite: Special approval and graduate standing.
Schedule Type: Lecture
Contact Hours: 3 lecture
Grade Mode: Standard Letter

HM 53027 HOSPITALITY HUMAN RESOURCE MANAGEMENT 3 Credit Hours
(Cross-listed with HM 43027) Application of human resource management principles, practices, theories and legal issues relevant to hospitality organizations. Hospitality management focused case studies and current controversies are incorporated.
Prerequisite: Special approval and graduate standing.
Schedule Type: Lecture
Contact Hours: 3 lecture
Grade Mode: Standard Letter

HM 53029 HOSPITALITY FINANCIAL POLICY 3 Credit Hours
(Cross-listed with HM 43029) Developing financial analysis skills and decision making capabilities for short-and long-term financial management problems in the unique setting of service industries with a specific focus on hospitality organizations, restaurants, clubs and resorts, through case analysis.
Prerequisite: Special approval and graduate standing.
Schedule Type: Lecture
Contact Hours: 3 lecture
Grade Mode: Standard Letter

HM 53030 FOOD SERVICE SYSTEMS MANAGEMENT 3 Credit Hours
(Cross-listed with HM 43030) The study of food services systems management, including menu planning and evaluation, recipe development, purchasing, equipment, financial management, marketing and human resources.
Prerequisite: Special approval and graduate standing.
Schedule Type: Lecture
Contact Hours: 3 lecture
Grade Mode: Standard Letter

HM 53035 HOSPITALITY SERVICE QUALITY MANAGEMENT 3 Credit Hours
(Slashed with HM 43035) Tourism and hospitality are service industries. A significant element in these industries is management of the service encounters which will be the focus this course. In order to provide a comprehensive, inter- and multi-disciplinary view, the course will be constructed in three modules. The first module will present the characteristics and dynamics of the service encounter. The second module will present the characteristics and dynamics of the service encounter. The third module will present the characteristics and dynamics of the service encounter. The first module will present the characteristics and dynamics of the service encounter. The second module will provide an opportunity to understand the dynamics of the service encounter, to manage service quality and to learn how to identify service failure and plan for service recovery.
Prerequisite: graduate standing.
Schedule Type: Lecture
Contact Hours: 3 lecture
Grade Mode: Standard Letter

HM 53040 STRATEGIC HOTEL MANAGEMENT 3 Credit Hours
(Cross-listed with HM 43040) The hotel manager’s role as a strategic thinker is emphasized. Techniques such as co-alignment model, brand strategy, competitor analysis, market research, risk management and finance options are used to develop strategic plans in hotels.
Prerequisite: Graduate standing.
Schedule Type: Combined Lecture and Lab
Contact Hours: 2 lecture, 2 lab
Grade Mode: Standard Letter

HM 53043 HOSPITALITY MEETINGS MANAGEMENT 3 Credit Hours
(Cross-listed with HM 43043) Exploration of the unique issues associated with managing hospitality meeting and event planning. Emphasis on management of social, association and corporate events, weddings, reunions, award banquets, receptions and annual meetings held in hospitality venues requiring food and beverage and/or lodging.
Prerequisite: Special approval and graduate standing.
Schedule Type: Lecture
Contact Hours: 3 lecture
Grade Mode: Standard Letter

HM 53192 HOSPITALITY MEETINGS MANAGEMENT PRACTICUM 2 Credit Hours
(Slashed with HM 43192) Practical experience in a hospitality establishment related to: inside and outside event sales, event management, guest services, food and beverage management, event staff scheduling, banquet operations, maintenance and housekeeping related to events.
Prerequisite: special approval and graduate standing.
Corequisite: HM 53043.
Schedule Type: Practicum or Internship
Contact Hours: 2 lab
Grade Mode: Standard Letter

HM 61098 RESEARCH IN HOSPITALITY MANAGEMENT 1-15 Credit Hours
(Repeatable for credit) Research for master’s-level graduate students. Credit earned may be applied toward meeting degree requirements if school approves.
Prerequisite: graduate standing and special approval.
Schedule Type: Research
Contact Hours: 1-15 other
Grade Mode: Standard Letter

HM 61198 MASTERS PROJECT IN HOSPITALITY MANAGEMENT 2-6 Credit Hours
(Repeatable for credit) Completion and successful defense of master’s project. Master’s project students must register for a total of 6 credit hours, 2-6 in a single semester, distributed over several semesters if desired.
Prerequisite: graduate standing and special approval.
Schedule Type: Masters Thesis
Contact Hours: 2-6 other
Grade Mode: Satisfactory/Unsatisfactory-IP
HM 61299  THESIS II    2 Credit Hours
(Repeatable for credit) Thesis II students must continue registration each semester until all degree requirements are met.
Prerequisite: HM 61199 and graduate standing.
Schedule Type: Masters Thesis
Contact Hours: 2 other
Grade Mode: Satisfactory/Unsatisfactory-IP

HM 63022  CURRENT ISSUES IN HOSPITALITY AND TOURISM MANAGEMENT    3 Credit Hours
Current research and management issues in hotels, resorts, restaurants, clubs and other hospitality operations are explored through the peer-reviewed and professional literature. Current tourism topics with implications for hospitality managers are included.
Prerequisite: graduate standing.
Schedule Type: Lecture
Contact Hours: 3 lecture
Grade Mode: Standard Letter

HM 63024  MANAGEMENT OF FOOD AND NUTRITION SERVICES    3 Credit Hours
Management issues in healthcare, food and nutrition services, child nutrition programs and other noncommercial food services will be examined. The impact of quality standards, public policy and current societal trends upon management of noncommercial operations will be studied.
Prerequisite: Graduate standing.
Schedule Type: Lecture
Contact Hours: 3 lecture
Grade Mode: Standard Letter

HM 63026  RESEARCH SEMINAR    1 Credit Hour
(Repeatable once for credit) Presentation and discussion of research and projects by students and faculty. 2 credit hours to be applied toward degree requirements.
Prerequisite: graduate standing.
Corequisite: SRM 63098 or 63199 or 63299; or HM 61198 or 61199 or 61299.
Schedule Type: Seminar
Contact Hours: 1 other
Grade Mode: Standard Letter

HM 63092  HOSPITALITY AND TOURISM MANAGEMENT PRACTICUM    1 Credit Hour
Supervised professional experience in a hospitality or travel and tourism setting. This course is supervised by a practitioner and faculty member(s) with whom the student works closely. Course assignments are included.
Prerequisite: graduate standing and hospitality and tourism management (HTM) major.
Schedule Type: Practicum or Internship
Contact Hours: 20 other
Grade Mode: Satisfactory/Unsatisfactory-IP

HM 63095  SPECIAL TOPICS IN HOSPITALITY MANAGEMENT    1-3 Credit Hours
(Repeatable for credit)Specialized offering of a major topic within hospitality management.
Prerequisite: graduate standing.
Schedule Type: Lecture
Contact Hours: 1-3 lecture
Grade Mode: Standard Letter

HM 64010  HOSPITALITY AND TOURISM MANAGEMENT CAPSTONE    3 Credit Hours
This capstone course provides a comprehensive view of the business setting of hospitality and tourism organizations. The course includes a review of the competitive business environments, competitive advantage, above-average performance and competitive strategies as they pertain to hospitality and tourism management. The course will highlight current strategic issues in hospitality and tourism management referring to the most recent literature (practitioners’ literature and academic journals). The course concludes with a capstone group case analysis of a business problem in hospitality and, or tourism. Satisfactory/unsatisfactory (S/U) graded.
Prerequisite: SRM 56000 or HM 53025; and MIS 64005 or EVAL 65510; and HM 63022, SRM 65041 and SRM 65047; and graduate standing.
Schedule Type: Lecture
Contact Hours: 3 lecture
Grade Mode: Satisfactory/Unsatisfactory