

# COMMUNITY HEALTH WORKER SUPERVISION - UNDERGRADUATE CERTIFICATE

College of Public Health  
www.kent.edu/publichealth

## About This Program

The Community Health Worker Supervision undergraduate certificate equips you with essential skills in leadership, management, communication and cultural competency. Designed for professionals responsible for managing and supporting community health workers, this certificate helps you create supportive environments that improve community health outcomes. Read more...

## Contact Information

- College of Public Health | chw@kent.edu | 330-672-6500
- Speak with an Advisor
- Chat with an Admissions Counselor

## Program Delivery

- **Delivery:**
  - Fully online

## Admission Requirements

The university affirmatively strives to provide educational opportunities and access to students with varied backgrounds, those with special talents and adult students.

**First-Year Students on the Kent Campus:** First-year admission policy on the Kent Campus is selective. Admission decisions are based upon cumulative grade point average, strength of high school college preparatory curriculum and grade trends. Students not admissible to the Kent Campus may be administratively referred to one of the seven regional campuses to begin their college coursework. For more information, visit the admissions website for first-year students.

**First-Year Students on the Regional Campuses:** First-year admission to Kent State’s campuses at Ashtabula, East Liverpool, Geauga, Salem, Stark, Trumbull and Tuscarawas, as well as the Twinsburg Academic Center, is open to anyone with a high school diploma or its equivalent. For more information on admissions, contact the Regional Campuses admissions offices.

**International Students:** All international students must provide proof of proficiency of the English language (unless they meet specific exceptions) through the submission of an English language proficiency test score or by completing English language classes at Kent State’s English as a Second Language Center before entering their program. For more information, visit the admissions website for international students.

**Former Students:** Former Kent State students who have not attended another institution since Kent State and were not academically dismissed

will complete the re-enrollment process through the Financial, Billing and Enrollment Center. Former students who attended another college or university since leaving Kent State must apply for admissions as a transfer or post-undergraduate student.

**Transfer Students:** Students who attended an educational institution after graduating from high school or earning their GED must apply as transfer students. For more information, visit the admissions website for transfer students.

Admission policies for undergraduate students may be found in the University Catalog’s Academic Policies.

Students may be required to meet certain criteria to progress in their program. Any progression requirements will be listed on the program’s Coursework tab

Applicants with a state community health worker certificate or licensure must submit a copy to an academic advisor in the College of Public Health. The state certificate or licensure must be valid through the student’s graduation term.

## Program Requirements

### Certificate Requirements

Code	Title	Credit Hours
<b>Certificate Requirements</b>		
PH 20000	PUBLIC HEALTH PROFESSIONAL PRACTICE I	1
PH 20392	COMMUNITY HEALTH WORKER CERTIFICATION II-INTERNSHIP (ELR) <sup>1</sup>	3
PH 23000	COMMUNITY HEALTH WORKER CERTIFICATION I <sup>1</sup>	3
PH 44010	PUBLIC HEALTH PLANNING AND FINANCE	3
PH 44015	PUBLIC HEALTH MANAGEMENT	3
PH 44025	PRINCIPLES OF PUBLIC HEALTH LEADERSHIP	3
<b>Minimum Total Credit Hours:</b>		<b>16</b>

<sup>1</sup> Students who have an existing community health worker licensure may request to receive college credit toward this requirement.

## Graduation Requirements

Minimum Certificate GPA	Minimum Overall GPA
2.000	2.000

- Students must declare themselves as a certificate candidate prior to completing half the courses.
- Students must complete a minimum 10 credit hours at Kent State University.

## Program Learning Outcomes

Graduates of this program will be able to:

1. **Enhance Communication and Leadership Skills:** Utilize strong communication, coaching and leadership techniques to foster professional growth and engagement of community health workers.
2. **Promote Cultural Competency and Ethical Standards:** Ensure culturally responsive supervision practices that align with ethical guidelines and community health principles.

3. Strengthen Team Collaboration and Integration: Facilitate integration of community health workers into healthcare and public health teams to enhance service delivery and health outcomes.
4. Address Challenges and Conflict Resolution: Identify common workplace challenges and apply conflict resolution strategies to maintain a positive work environment.
5. Enhance Job Retention and Satisfaction: Develop policies and practices that support the well-being of community health workers, including reducing burnout and increasing job satisfaction.

## Full Description

The Community Health Worker Supervision undergraduate certificate is designed for professionals responsible for managing and supporting community health workers within various healthcare and public health settings. The certificate provides essential skills in leadership, planning, finance, program management and workforce development to ensure that community health worker supervisors are effectively trained, supported and integrated into healthcare teams.

Students gain expertise with best practices for supervision, including communication strategies, cultural competency, conflict resolution and professional development.

This certificate is ideal for those currently certified as a community health worker or healthcare administrators, public health professionals and program managers who oversee community health workers. Graduates of this certificate are equipped to foster supportive and effective environments that maximize the impact of community health workers with improving community health outcomes.